

MADISON COUNTY ROAD DEPARTMENT

MAY 2014

SERVICE CALL SCHEDULE

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department             | Caller / Address                   | Location / District                     |                |
|---|---|---------------------------------------|-----------------------------------|------------------------------------|---|----------------|
| 9904  | 03/30/09 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.8 O-to-C | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Preston, Samuel<br>229 Archie Cain Road | Archie Cain Rd |
| Customer came by office to complain about the ditches not holding water. Requesting ditching because the road floods when it rains  |   |                                       |                                   |                                    |   |                |
| 10285   | 06/03/09 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.8 O-to-C | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Latham, Ezelle<br>Pat Cobb Road         | Pat Cobb Rd    |
| Customer came by office to requesting grading and gravel. Also cleaning of the ditching that have trees and debris causing flooding |   |                                       |                                   |                                    |   |                |
| 13037   | 09/28/10 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.3 O-to-C | Grading<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Hunter, Walter<br>Davenport Ln          | Davenport Ln   |
| Called to request the grading of road   |   |                                       |                                   |                                    |   |                |
| 13151   | 10/26/10 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.3 O-to-C | Grading<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Hunter, Walter<br>Old canton Rd         | Davenport Ln   |
| Called to request the grading of road   |   |                                       |                                   |                                    |   |                |
| 13799   | 04/06/11 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.1 O-to-C | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Cage, Julius<br>Church Rd               | Church Rd      |
| Called to get ditching out of a ditch that a car ran in the ditch but now has called a drainage problem                             |   |                                       |                                   |                                    |   |                |
| 13874   | 04/14/11 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.1 O-to-C | Illegal Dumpsite<br>On Hold       | Brown, Shirley<br>Road Maintenance | Smothers,<br>Hardy Rd                   | Hardy Rd       |
| Called to report illegal dumping on road  |   |                                       |                                   |                                    |   |                |
| 14714   | 09/06/11 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.0 O-to-C | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Allen, James<br>Purvis Rd               | Purvis Rd      |
| Road is washing out on the right side of the road near Hayes residence  |   |                                       |                                   |                                    |   |                |

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| 14743  | 09/09/11 Request<br>05/12/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.9 O-to-C | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Ford, Chris<br>Brigade Ave              | Brigade Ave         |
| ditch behind house needs unclogging. customer's dad states it needs drained all the way from creek. The dad name is Marty Ford 601     |   |                                       |                                   |                                    |   |                     |
| 15176  | 01/12/12 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.8 O-to-C | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Lockett, Grace<br>Pat Lockett Rd        | Grown Williams Rd   |
| Called to have repairs done on road it also floods when it rains   |   |                                       |                                   |                                    |   |                     |
| 15307  | 02/10/12 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.8 O-to-C | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Morris, Lawrence                        | Petrified Forest Rd |
| Asphalt needs repair near the park and the bridge  |   |                                       |                                   |                                    |   |                     |
| 15389  | 03/01/12 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.8 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Willouchby, Michael<br>Trace Harbor Rd. | Trace Harbor Rd     |
| Check drainage.  |   |                                       |                                   |                                    |   |                     |
| 15400  | 03/06/12 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.8 O-to-C | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Walker, Teresa<br>Old Hwy 16            | Old Hwy 16          |
| Called to report a really bad drop off turning into her driveway from the road   |   |                                       |                                   |                                    |   |                     |
| 15425  | 03/09/12 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.8 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Ford, Chris<br>Brigade Ave              | Brigade Ave         |
| Called to get the ditch behind his house on Church Rd cleaned makes the street flood and the water comes up to this fence about 3 feet |   |                                       |                                   |                                    |   |                     |
| 15531  | 03/27/12 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.8 O-to-C | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Customer,                               | Minniger Blvd       |
| Ditching work needs to be done and at 115 Minniger Blvd culvert needs to be removed and reinstalled                                    |   |                                       |                                   |                                    |   |                     |

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|---|---|---------------------------------------|--|-------------------------------------|------------------------------|
| 15711   | 04/27/12 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.7 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance       | Collier, Katherine<br>Raintree Road | Raintree Rd                  |
| Requesting storm drain to be corrected, and please call and let her know if their's anything she need to do |   |                                       |  |                                     |                              |
| 15970   | 06/14/12 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.7 O-to-C | Road Condition<br>Brown, Shirley<br>Road Maintenance | Evans, Joe Earl<br>Rimmer Raod      | Swamp Rd<br>District 5       |
| Customer requesting culverts &,trees cut back   |   |                                       |  |                                     |                              |
| 16132   | 07/25/12 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.6 O-to-C | Road Condition<br>Brown, Shirley<br>Road Maintenance | Bowman, Joanna<br>Purvis Rd         | Purvis Rd<br>District 4      |
| Reporting a really bad dip or buckle in road  |   |                                       |  |                                     |                              |
| 16154   | 07/27/12 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.6 O-to-C | Road Condition<br>Brown, Shirley<br>Road Maintenance | Overby, David                       | Deer Ridge Dr<br>District 4  |
| Customer complaining about condition of road  |   |                                       |  |                                     |                              |
| 16322   | 08/27/12 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.6 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance       | Sharp,<br>Cotton Wood Cv            | Cotton Wood Cv<br>District 3 |
| Strom drain is stopped up with debris flooding the culdesac when it rains in the Timbers of Ashbrooke       |   |                                       |  |                                     |                              |
| 16444   | 09/19/12 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.6 O-to-C | Road Condition<br>Brown, Shirley<br>Road Maintenance | Wright, Marshall<br>Bardin Rd       | Bardin Rd                    |
| Concern about road condition  |   |                                       |  |                                     |                              |
| 16445   | 09/19/12 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.6 O-to-C | Road Condition<br>Brown, Shirley<br>Road Maintenance | Hardy, Mike<br>Hardy Rd             | Hardy Rd                     |
| Road is being washed out by water draining from water tower on road   |   |                                       |  |                                     |                              |

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|---|----------------------|--|--|---|------------------------------------|--|
| 16527   | 10/10/12<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Customer,<br>Shoreline Dr                                      |
| Road need repair at the intersection of Shoreline Dr and Gluckstadt Rd leading into the Reunion S/D |                      |  |  |   |                                    |  |
| 16601   | 10/26/12<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Smith, Annie<br>Miiggins Rd<br>District 1                      |
| ditch needs to be dug out back to road to Hwy 16, water is stting in ditch , near fire hydrant      |                      |  |  |   |                                    |  |
| 16662   | 11/13/12<br>05/21/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Butler, Mary<br>Beaverdam Rd<br>Beaverdam Rd                   |
| Road has a really muddy patch in front of address   |                      |  |  |   |                                    |  |
| 16668   | 11/14/12<br>05/20/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Cheatam,<br>Mossy Oak Ln<br>Mossy Oaks Ln                      |
| Road in bad repair needs work   |                      |  |  |   |                                    |  |
| 16874   | 01/02/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Hughes, Betty<br>Summerlin Rd<br>Summerlin Rd<br>District 5    |
| Culvert near 397 Summerlin Rd needs cleaning out causing flood                                      |                      |  |  |   |                                    |  |
| 16912   | 01/10/13<br>05/21/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Johnson, G<br>Boone Rd<br>District 5                           |
| Road needs 3 pipes replaced   |                      |  |  |   |                                    |  |
| 16924   | 01/10/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Shelton, Randy<br>Gluckstadt Rd<br>Gluckstadt Rd<br>District 3 |
| Cross drain is not draining east of Hwy 463 making a pond on the side of road                       |                      |  |  |   |                                    |  |

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|---|----------------------|--|--|---|------------------------------------|---|------------------------------------|
| 16925   | 01/11/13<br>05/15/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Walters, Bonnie<br>Sycamore Ridge             | Sycamore Ridge                     |
| No drainage at address causing flooding in back yard  |                      |  |  |   |                                    |   |                                    |
| 16934   | 01/14/13<br>05/14/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | Smith, Josiette<br>Pat Luckett Rd.            | Pat Luckett Rd<br>District 5       |
| Requesting that drive way be repair. ASKING THAT SOMEONE PLEASE COME OUT AND CHECK IT.      |                      |  |  |   |                                    |   |                                    |
| 16935   | 01/14/13<br>05/27/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Jones, Shane<br>Crawford Rd                   | Crawford Rd<br>District 4          |
| Drainage problems at 118 and 164 Crawford Rd water not flowing through the culverts clogged |                      |  |  |   |                                    |   |                                    |
| 16937   | 01/15/13<br>05/14/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Burton, Rhonda<br>Twin Lakes Dr               | Twin Lakes Dr<br>District 1        |
| Water drainage problem culvert not sitting correctly too high                               |                      |  |  |   |                                    |   |                                    |
| 16938   | 01/15/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Patrick, Stan<br>Talon's Trl                  | Greyhawk Subdivision<br>District 3 |
| Water drainage not flowing thru culvert causing flooding                                    |                      |  |  |   |                                    |   |                                    |
| 16941   | 01/15/13<br>05/09/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.5 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Sharon,<br>North Old Canton Rd                | North Old Canton Rd<br>District 1  |
| Drainage problem; culvert stopped near address flooding the road                            |                      |  |  |   |                                    |   |                                    |
| 16970   | 01/23/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Clanlinger, Angeon<br>Field House Creek Drive | Field Rd                           |
| Requesting culvert.   |                      |  |  |   |                                    |   |                                    |

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|--|----------------------|--|--|---|------------------------------------|--|
| 17042  | 02/01/13<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Nordan, Lee<br>Childress Lane<br>Childress Ln                                  |
| At the creek customer complaining that the road is going to slid.  |                      |  |  |   |                                    |  |
| 17063  | 02/06/13<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Illegal Dumpsite<br>Medium Priority     | Brown, Shirley<br>Road Maintenance | Lowery, John and Judith<br>Waldrop Rd<br>Waldrop Rd<br>District 4              |
| Cleaning of ditch or gully on road   |                      |  |  |   |                                    |  |
| 17064  | 02/06/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Forbes, Michael<br>Livingtson Rd<br>Livingston Rd                              |
| Requesting fixing of driveway has a hole forming and drop off from all the rain: would like it to be aspated                         |                      |  |  |   |                                    |  |
| 17087  | 02/11/13<br>05/16/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jeff,<br>Sagefield Dr<br>Sagefield Dr<br>District 4                            |
| Culvert has collapsed and water is not running through it and on the other side is a log close to culvert opening near 148 Sagefield |                      |  |  |   |                                    |  |
| 17095  | 02/11/13<br>05/21/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Brown, Rev. Arsel<br>Robinson Rd<br>Robinson Rd<br>District 4                  |
| culvert at address is stipped up with mud and debris causing church parking lot to flood   |                      |  |  |   |                                    |  |
| 17108  | 02/13/13<br>05/21/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Allerva, Evelyn<br>Purvis Road<br>Purvis Rd<br>District 4                      |
| Requesting culvert.  |                      |  |  |   |                                    |  |
| 17130  | 02/19/13<br>05/21/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Leucky, Jim<br>Meadowgreen Lane(Deerfield Sub)<br>Meadowgreen Ln<br>District 1 |
| Customer requesting that the drain behind his house need cleaning out it approx.10 feet deep.  |                      |  |  |   |                                    |  |

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| 17145   | 02/20/13 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Riddell, Tom<br>Lake Cavalier Road | Lake Cavalier Rd<br>District 3 |
| Requesting that we come out and check to see if he need a culvert of can the Pine Tree be removed so the water can flow through the |   |                                       |   |                                    |                                    |                                |
| 17153   | 02/21/13 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Dig Out<br>Medium Priority              | Brown, Shirley<br>Road Maintenance | Cheatham, James                    | Mossy Oaks Ln                  |
| Pot holes need to be filled and possible road paving  |   |                                       |   |                                    |                                    |                                |
| 17170   | 02/26/13 Request<br>05/07/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | C, Patrick<br>Hallmark Place       | Hallmark Pl                    |
| Requesting ditching   |   |                                       |   |                                    |                                    |                                |
| 17232   | 03/07/13 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Lewis, Earl<br>Archie Cain Road    | Archie Cain Rd<br>District 4   |
| Requesting a Culvert  |   |                                       |   |                                    |                                    |                                |
| 17257   | 03/13/13 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Bolden, Grace<br>Archie Cain Rd.   | Archie Cain Rd<br>District 4   |
| Requesting gravel   |   |                                       |   |                                    |                                    |                                |
| 17265   | 03/14/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Bess, Latonya<br>Archie Cain Rd    | Archie Cain Rd                 |
| Culvert needs repair  |   |                                       |   |                                    |                                    |                                |
| 17324   | 03/25/13 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Readus, Shotus<br>Archie Cain Road | Archie Cain Rd<br>District 4   |
| Requesting Culvert  |   |                                       |   |                                    |                                    |                                |



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| 17328   | 03/26/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Shermen, Crystal<br>Industrial Drive North | Industrial Dr N<br>District 4    |
| Culvert stopped up.   |   |                                       |                                   |                                    |  |                                  |
| 17329   | 03/26/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Bank, Arlena<br>Williams Brrooks Road      | Williams Brooks Rd<br>District 4 |
| Requesting gravel on Road.  |   |                                       |                                   |                                    |  |                                  |
| 17351   | 03/28/13 Request<br>05/29/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Other<br>Medium Priority          | Brown, Shirley<br>Road Maintenance | Ritchie, Perry<br>Ratliff Ferry Rd         | Robinson Rd<br>District 4        |
| Big Dead Pine tree on the side of road before Moss Rd on the right side |   |                                       |                                   |                                    |  |                                  |
| 17362   | 04/01/13 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Franklin, Ken<br>Rocky Hill Rd             | Rocky Hill Rd<br>District 5      |
| Needs gravel for culvert: muddy   |   |                                       |                                   |                                    |  |                                  |
| 17377   | 04/02/13 Request<br>05/09/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Smith, Lashandria<br>East Ave              | East Ave<br>District 4           |
| Ditch behind house needs cleaning and cutting of grass                  |   |                                       |                                   |                                    |  |                                  |
| 17378   | 04/02/13 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Williams, Ossie<br>Williams Brooks Rd      | Williams Brooks Rd<br>District 4 |
| graded the road and now need gravel muddy mess                          |   |                                       |                                   |                                    |  |                                  |
| 17380   | 04/03/13 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.4 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Stricklin, Bridget<br>Woodbine Ct          | Woodbine Ct<br>District 1        |
| Drainage problem  |   |                                       |                                   |                                    |  |                                  |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates  | Type / Priority  | Assignee / Department                                     | Caller / Address                    | Location / District              |
|---|--|--|---|-------------------------------------|----------------------------------|
| 17408   | 04/10/13 <b>Request</b><br>05/23/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Ditching<br>Brown, Shirley<br>Road Maintenance            | Jackson, Edna<br>Loring Rd          | Loring Rd<br>District 5          |
| Ditch needs cleaning out: holding water   |  |  |   |                                     |                                  |
| 17415   | 04/12/13 <b>Request</b><br>05/30/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Flood/Water Related<br>Brown, Shirley<br>Road Maintenance | Harmon, Justin<br>Millhouse Dr      | Millhouse Dr<br>District 2       |
| Flooding behind his house...needs someone to check it.  |  |  |   |                                     |                                  |
| 17416   | 04/12/13 <b>Request</b><br>05/29/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.4 <b>O-to-C</b> | Gravel<br>Brown, Shirley<br>Road Maintenance              | Williams, Mrs<br>Williams Brooks Rd | Williams Brooks Rd<br>District 5 |
| Bracey Road and Williams Brooks Rd need gravel.   |  |  |   |                                     |                                  |
| 17443   | 04/18/13 <b>Request</b><br>05/07/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Brown, Shirley<br>Road Maintenance            | Smith, Bobby<br>Normandy Cir        | Normandy Cir<br>District 3       |
| Water drainage standing behind house  |  |  |   |                                     |                                  |
| 17462   | 04/19/13 <b>Request</b><br>05/28/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Brown, Shirley<br>Road Maintenance            | McDuffy, Earl<br>Dogwood Ct         | Dogwood Ct<br>District 3         |
| Ditching needed   |  |  |   |                                     |                                  |
| 17514   | 04/29/13 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Brown, Shirley<br>Road Maintenance            | Smith, Kallie<br>Main St            | Main St<br>District 5            |
| Need ditches clean holding water not draining   |  |  |   |                                     |                                  |
| 17525   | 04/30/13 <b>Request</b><br>05/19/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Ditching<br>Brown, Shirley<br>Road Maintenance            | Coursey, Tim                        | Church Rd<br>District 4          |
| Ditch at corner of Church Rd and Old Jackson Rd in front of Systems Electric Coding needs to cleaned out. |  |  |   |                                     |                                  |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                                      | Caller / Address                      | Location / District              |
|---|---|---------------------------------------|--|---------------------------------------|----------------------------------|
| 17554   | 05/06/13 Request<br>05/12/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance             | Hankins, George<br>Industrial Dr N    | Industrial Dr N<br>District 4    |
| Culvert is stopped up flooding the yard                                   |   |                                       |  |                                       |                                  |
| 17618   | 05/13/13 Request<br>05/08/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Road Maintenance               | Archie, Shawanda<br>Archie Cain Rd    | Archie Cain Rd<br>District 4     |
| Request gravel for the gravel part of road                                |   |                                       |  |                                       |                                  |
| 17619   | 05/13/13 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | Reddus, Shatoya<br>Archie Cain Rd     | Archie Cain Rd                   |
| Request for new culvert   |   |                                       |  |                                       |                                  |
| 17624   | 05/14/13 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Road Maintenance               | Leonard, Gordon<br>Rocky Hill Rd      | Rocky Hill Rd<br>District 5      |
| Requesting gravel for two driveways                                       |   |                                       |  |                                       |                                  |
| 17627   | 05/14/13 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Ditching<br>Brown, Shirley<br>Road Maintenance             | Jolly, Michael<br>Truitt Rd           | Truitt Rd<br>District 5          |
| Dirt filling up the ditches and flooding the road coming off of Loring Rd |   |                                       |  |                                       |                                  |
| 17706   | 05/23/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Ditching<br>Brown, Shirley<br>Road Maintenance             | Williams, Jeremy                      | Mccarty Rd                       |
| Water is backing from road culvert flood yard of Camden Baptist Church    |   |                                       |  |                                       |                                  |
| 17728   | 05/28/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Ditching<br>Brown, Shirley<br>Road Maintenance             | Porter, Charles<br>Mt Olive Church Rd | Mt Olive Church Rd<br>District 3 |
| Ditches need to be cleaned out  |   |                                       |  |                                       |                                  |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates   | Type / Priority                       | Assignee / Department   | Caller / Address                       | Location / District               |
|-------|---|---------------------------------------|---|--|-----------------------------------|
| 17764 | 06/04/13 Request<br>05/12/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Road Maintenance                                      | Ford, Angie<br>Old Hwy 51              | Old Hwy 51                        |
|       |   |                                       | Needs gravel on new culvert   |  |                                   |
| 17772 | 06/05/13 Request<br>05/08/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance                                    | Rogers, Jimmy<br>Coker Rd              | Coker Rd<br>District 3            |
|       |   |                                       | Culvert is stopped up not flowing and washing out the driveway                    |  |                                   |
| 17773 | 06/04/13 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance                                    | Lott, Ronnie<br>Cedar Hill Rd          | Cedar Hill Rd<br>District 3       |
|       |   |                                       | culvert issue: storm water draining in her yard                                   |  |                                   |
| 17801 | 06/10/13 Request<br>05/12/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance                                    | Sutherland, Joseph<br>Lawrence Rd      | Lawrence Rd<br>District 5         |
|       |   |                                       | Water is standing across the street from mail box where loggers removed a culvert |  |                                   |
| 17807 | 06/10/13 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance                                    | Smith, Jocelyn<br>Millhouse Dr         | Millhouse Dr<br>District 2        |
|       |   |                                       | Large culvert drain in back yard needs a cover old one fell in                    |  |                                   |
| 17836 | 06/17/13 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Culvert Installation<br>Brown, Shirley<br>Road Maintenance                        | McCann, Joe<br>Traceview Rd            | Traceview Rd<br>District 1        |
|       |   |                                       | Need culvert widen for safety purpose deep ditch in Twin Harbor S/D               |  |                                   |
| 17841 | 06/17/13 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance                                    | Miller, Kristen<br>Stillhouse Creek Dr | Stillhouse Creek Dr<br>District 3 |
|       |   |                                       | two sewer drains clogged with construction debris                                 |  |                                   |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                       | Assignee / Department   | Caller / Address                    | Location / District           |
|--|---|---------------------------------------|---|-------------------------------------|-------------------------------|
| 17851  | 06/18/13 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance               | Trotter, Virgie<br>Church St        | Church St<br>District 2       |
| Gravel needed on culvert is muddy  |   |                                       |   |                                     |                               |
| 17861  | 06/20/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Culvert Installation<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance | Newell, Lily<br>Rouser Rd           | Rouser Rd                     |
| Culvert needs replacing old one has hole in it   |   |                                       |   |                                     |                               |
| 17942  | 07/03/13 Request<br>05/13/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Road Condition<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance       | Moudy, Todd<br>Yandell Rd           | Yandell Rd<br>District 1      |
| Road conditon on road are horrible other end needs paving also from patching on Yandell Rd to Hwy 43 |   |                                       |   |                                     |                               |
| 18031  | 07/24/13 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance               | Customer,<br>Sharpe Rd              | Shearrill Rd<br>District 3    |
| Pot hole needs patching around this address  |   |                                       |   |                                     |                               |
| 18036  | 07/25/13 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance               | Morris, Will<br>156 Nortshore Way   | Northshore Way<br>District 3  |
| Need gravel around mailbox   |   |                                       |   |                                     |                               |
| 18043  | 07/26/13 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Flood/Water Related<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance  | Layman, Michael<br>Trace Harbor Rd  | Trace Harbor Rd               |
| Front ditch is holding water: water will not dry out of ditch  |   |                                       |   |                                     |                               |
| 18048  | 07/29/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.3 O-to-C | Gravel<br>Brown, Shirley<br>Medium Priority<br>Road Maintenance               | Hodges, Williams<br>Northshore Blvd | Northshore Blvd<br>District 3 |
| Needs gravel at culvert that garbage trucks turns around at  |   |                                       |   |                                     |                               |

**Service Request Schedule Summary**

**Open Requests**

| Req # | Dates                          | Type / Priority   | Assignee / Department  | Caller / Address                   | Location / District                         |                                      |
|-------|--------------------------------|---|--|------------------------------------|---|--------------------------------------|
| 18060 | 08/01/13<br>05/14/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Wider culvert need for driveway   | Brown, Shirley<br>Road Maintenance | Thomas, Robert<br>Way Rd                    | Way Rd<br>District 5                 |
| 18061 | 08/01/13<br>05/07/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Need to have exposed culvert covered or widen because of deep ditch                                     | Brown, Shirley<br>Road Maintenance | Zito, Frank<br>Sagefield Sq                 | Sagefield Sq<br>District 4           |
| 18063 | 08/01/13<br>05/16/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Need a longer culvert for an entrance to a farm : Wider for cow trailer                           | Brown, Shirley<br>Road Maintenance | Evans Jr, Rudolph<br>Old 51 Rd              | Old 51 Rd<br>District 5              |
| 18064 | 08/01/13<br>05/20/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Requesting the fixing of culvert for the senior citizen bus to turn around without getting stuck in mud | Brown, Shirley<br>Road Maintenance | Hudson, Christine<br>Nells Turning Point Rd | Nells Turning Point Rd<br>District 5 |
| 18068 | 08/02/13<br>05/13/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Culvert is too low : Ditch has standing water   | Brown, Shirley<br>Road Maintenance | Robinson, Euinice<br>Way Rd                 | Way Rd<br>District 5                 |
| 18070 | 08/05/13<br>05/28/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Ditch next to house is retaining water and is smelly and green not running off                                | Brown, Shirley<br>Road Maintenance | Fleming, Dewayne<br>Bear Creek Cir          | Bear Creek Cir<br>District 1         |
| 18095 | 08/12/13<br>05/29/14<br>Closed | <b>Request</b><br><b>Schedule</b><br><b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Road culvert is stopped up not draining causing flooding to property: Culvert is pass the address             | Brown, Shirley<br>Road Maintenance | Russell, Sherry<br>Ancient Oaks Dr          | Ancient Oaks Dr<br>District 3        |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                  | Location / District                |                                    |                               |
|---|----------------------|--|--|-----------------------------------|------------------------------------|------------------------------------|-------------------------------|
| 18097   | 08/12/13<br>05/20/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Roberson, Linda<br>King Ranch Rd   | King Ranch Rd<br>District 4   |
| Ditch inthe back of yard need to be clean have a lot of trees over growing and foul smelly odor coming from it (raw sewage)         |                      |  |  |                                   |                                    |                                    |                               |
| 18104   | 08/13/13<br>05/14/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Johnson, Maushan<br>Branson Dr     | Branson Dr<br>District 5      |
| Requesting of the ditches to be cleaned out because of the flooding and washing of the road when it rains                           |                      |  |  |                                   |                                    |                                    |                               |
| 18105   | 08/13/13<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Johnson, Maushan<br>Branson Dr     | Branson Dr<br>District 5      |
| Request the repair of the entrance to Branson Dr be repaired culvert is washing away  |                      |  |  |                                   |                                    |                                    |                               |
| 18107   | 08/13/13<br>05/21/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Cobb, Alton                        | Cook Cobb Rd<br>District 5    |
| Needs gravel on road from the Pleasent Hill Church to Shiloh Cementary  |                      |  |  |                                   |                                    |                                    |                               |
| 18120   | 08/14/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Cole, Nate<br>Loring Rd            | Loring Rd<br>District 5       |
| Water is standing at culvert and is not draining  |                      |  |  |                                   |                                    |                                    |                               |
| 18121   | 08/15/13<br>05/29/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.3 <b>O-to-C</b> | Gravel<br>Medium Priority         | Brown, Shirley<br>Road Maintenance | Lovrn, Ronnie<br>St. Catherine Rd. | St Catherine Rd<br>District 5 |
| Requesting gravel   |                      |  |  |                                   |                                    |                                    |                               |
| 18151   | 08/26/13<br>05/16/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Road Shoulder<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Smith, James F.<br>Church Rd       | Church Rd<br>District 4       |
| Would like to have the ditch or hill tapered where the county came in and did work earlier at the corner of Church Rd and Kehle Rd. |                      |  |  |                                   |                                    |                                    |                               |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority               | Assignee / Department                 | Caller / Address  | Location / District                |   |
|-------|----------------------|-------------------------------|---------------------------------------|---|------------------------------------|---|
| 18152 | 08/26/13<br>05/16/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Medium Priority<br>Need culvert installed   | Brown, Shirley<br>Road Maintenance | Mcmurty, Fredrick<br>132 Bill Day Rd<br>Bill Day Rd<br>District 5 |
| 18164 | 08/28/13<br>05/21/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Medium Priority<br>Requesting a culvert be installed next to old culvert will have it staked off; need it soon as possible                          | Brown, Shirley<br>Road Maintenance | Ephfrom, Larry<br>Pugh Rd<br>Pugh Rd<br>District 4                |
| 18166 | 08/29/13<br>05/09/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Road Shoulder<br>Medium Priority<br>drive way damaged from dip in road. Crew is fixing road wanting to get that part of driveway fixed. Curb has a hole in it in front of c | Brown, Shirley<br>Road Maintenance | Harvey, Francis<br>Clear Creek<br>Clear Creek<br>District 3       |
| 18169 | 08/29/13<br>05/12/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Repair<br>Medium Priority<br>Culvert on road needs work done  | Brown, Shirley<br>Road Maintenance | Russton, Nick<br>Nichols Rd<br>Nichols Rd<br>District 5           |
| 18176 | 09/03/13<br>05/16/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Medium Priority<br>Request a 30 ft culvert to be installed at new residence do have it stake off with orange flags                                  | Brown, Shirley<br>Road Maintenance | Buckley, Eric<br>Stump Bridge Rd<br>Stump Bridge Rd<br>District 5 |
| 18177 | 09/03/13<br>05/29/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Drainage<br>Medium Priority<br>Water is standing causing mosquitoes   | Brown, Shirley<br>Road Maintenance | Lakes, Eleanor<br>Holmes Ave<br>Holmes Ave<br>District 5          |
| 18191 | 09/09/13<br>05/28/14 | Request<br>Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Medium Priority<br>Metal culvert is showing needs to be replaced.   | Brown, Shirley<br>Road Maintenance | Brooks, Cornelius<br>Cleo Cark Rd<br>Cleo Clark Rd<br>District 3  |



## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority               | Assignee / Department   | Caller / Address                       | Location / District                |   |
|-------|----------------------|-------------------------------|-------------------------|--|------------------------------------|---|
| 18196 | 09/10/13<br>05/27/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | King,<br>Caroline Blvd<br>District 4  |
|       |                      |                               |                         |  |                                    | ditch near 444-447 is empty lot has a huge ditch that needs filling in  |
| 18206 | 09/12/13<br>05/21/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Amanda,<br>Hwy 51<br>Yandell Rd<br>District 1   |
|       |                      |                               |                         |  |                                    | Ditch on the Yandell Rd side has standing water that is harboring snakes and can not be cut                         |
| 18211 | 09/12/13<br>05/19/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Resurface<br>Medium Priority           | Brown, Shirley<br>Road Maintenance | Hearon, Mark<br>Kehle Rd<br>Kehle Rd<br>District 3  |
|       |                      |                               |                         |  |                                    | Wants to have driveway resurface from what it was before work on Kehle Rd   |
| 18222 | 09/16/13<br>05/29/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | McCluellen, Aaron<br>Trace Harbor Rd<br>Trace Harbor Rd<br>District 1   |
|       |                      |                               |                         |  |                                    | Water is standing in ditch not draining at road culvert in front of house is holding water also erosion has started |
| 18239 | 09/20/13<br>05/27/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Monica,<br>Marsha's Way<br>Marashas Way<br>District 1   |
|       |                      |                               |                         |  |                                    | Water not draining sitting and Weeds and reeds growing in ditch   |
| 18249 | 09/24/13<br>05/14/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Flood/Water Related<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Wade, Ray<br>Lottville Rd<br>Lottville Rd<br>District 5   |
|       |                      |                               |                         |  |                                    | water washing road, culverts not big enough; washing bridge and his driveway  |
| 18251 | 09/25/13<br>05/14/14 | Request<br>Schedule<br>Closed | Durations<br>0.0<br>0.2 | Flood/Water Related<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Phillps, Leon<br>Lottville Rd<br>Lottville Rd<br>District 5   |
|       |                      |                               |                         |  |                                    | Water is washing across the road flooding property  |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                       | Assignee / Department   | Caller / Address                         | Location / District               |
|--|---|---------------------------------------|---|--|-----------------------------------|
| 18254  | 09/27/13 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Gravel<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority               | Sanders, Lenora<br>Loring Rd             | Loring Rd<br>District 5           |
| requesting gravel for both culvert that are exposed  |   |                                       |   |  |                                   |
| 18259  | 09/30/13 Request<br>05/07/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Repair<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority       | Smith, Drew<br>Twelve Oaks Trace         | Twelve Oaks Trace<br>District 4   |
| Culvert needs to be widen for trailor to get in and out . Old culvert was damaged by crew cleaning ditches                   |   |                                       |   |  |                                   |
| 18280  | 10/03/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Ditching<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority             | Morris,                                  | Childress Ln<br>District 4        |
| ditch work needed on road from Hwy 22 to the first big curve   |   |                                       |   |  |                                   |
| 18283  | 10/03/13 Request<br>05/09/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Other<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority                | Stevenson, Melvin<br>Road Dept           | Old 51 Rd<br>District 3           |
| Needs ditching.  |   |                                       |   |  |                                   |
| 18290  | 10/03/13 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Repair<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority       | Todd, Dick<br>Lake Cavalier Rd           | Lake Cavalier Rd<br>District 3    |
| Culvert needs dirt work because boom truck scraped it on sides   |   |                                       |   |  |                                   |
| 18292  | 10/04/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority | Franklin, William<br>North Old Canton Rd | North Old Canton Rd<br>District 1 |
| Request culvert for new address will have it staked off.   |   |                                       |   |  |                                   |
| 18293  | 10/04/13 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Drainage<br>Brown, Shirley<br>Road Maintenance<br>Medium Priority             | Jenkins, Otha<br>Smith Carr Rd           | Smith Carr Rd<br>District 4       |
| Culvert is bent and water is not flowing through pipe. Cross drain in front of property on the street (south end of property |   |                                       |   |  |                                   |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address  | Location / District                |   |
|-------|----------------------|--|--|---|------------------------------------|---|
| 18297 | 10/07/13<br>05/19/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert to be extended  | Brown, Shirley<br>Road Maintenance | Cook, Willie<br>Sulfur Spring Rd.<br>Sulphur Springs Rd<br>District 5         |
| 18298 | 10/08/13<br>05/20/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Culvert is requested at new address  | Brown, Shirley<br>Road Maintenance | Willey, Billy<br>Hwy 16 W<br>Hwy 16 W   |
| 18312 | 10/11/13<br>05/14/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Needs culvert extended to be able to get his big truck in driveway   | Brown, Shirley<br>Road Maintenance | Smith, Richard C.<br>Walnut Rd<br>Walnut Rd<br>District 5                     |
| 18315 | 10/14/13<br>05/14/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Repair<br>Medium Priority<br>Culvert between this address and neighbors has a hole in it causing erosion of property  | Brown, Shirley<br>Road Maintenance | Montgomery, Randle<br>Kenzie Dr<br>Kenzie Dr<br>Kenzie Dr<br>District 3       |
| 18323 | 10/15/13<br>05/13/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Ditching<br>Medium Priority<br>Ditch need to be shaped up for resident could mow ditch better   | Brown, Shirley<br>Road Maintenance | Miggins, Thomas<br>Permenter Rd<br>Permenter Rd<br>Permenter Rd<br>District 5 |
| 18326 | 10/16/13<br>05/13/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert customer has it stake off with white ribbon and has cows in the area and ask that we called before we go out to ins | Brown, Shirley<br>Road Maintenance | Franklin, William<br>N O Canton Road<br>North Old Canton Rd<br>District 1     |
| 18333 | 10/22/13<br>05/09/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Need culvert installed. Will have 18 wheelers going in and out may need 40ft. This cuovert is needed for future business..             | Brown, Shirley<br>Road Maintenance | David, Woodworks<br>2187 Hwy 51 S<br>Hwy 51 S                                 |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District                  |                                  |
|--|---|---------------------------------------|---|------------------------------------|--------------------------------------|----------------------------------|
| 18334  | 10/22/13 Request<br>05/12/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Pickle, Gerald<br>Virgin Mary Rd     | Virgin Mary Rd<br>District 5     |
| Need new culvert installed has it staked off with red flags please center culvert with the gate                                    |   |                                       |   |                                    |                                      |                                  |
| 18335  | 10/22/13 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Pickle, Gerald<br>Pickle Rd          | Sulphur Springs Rd<br>District 5 |
| Culverts is stopped up from road culvert to field to Pickle Rd   |   |                                       |   |                                    |                                      |                                  |
| 18339  | 10/23/13 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Williams, Rosie<br>Atlas Coleman Rd  | Atlas Coleman Rd<br>District 4   |
| Culvert has a hole in it   |   |                                       |   |                                    |                                      |                                  |
| 18346  | 10/25/13 Request<br>05/07/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Floore, Tanner<br>Sulfur Spring Road | Sulphur Springs Rd<br>District 5 |
| Requesting ditching.   |   |                                       |   |                                    |                                      |                                  |
| 18350  | 10/28/13 Request<br>05/07/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Smith, Carl<br>Hunt Cir              | Hunt Cir<br>District 3           |
| Drainage problem is flooding property need water to be directed behind property :  |   |                                       |   |                                    |                                      |                                  |
| 18355  | 10/28/13 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Brown, Walter<br>Gluckstadt Rd       | Gluckstadt Rd<br>District 3      |
| Needs bigger culvert to be installed washing away gravel on driveway and waging up debris into you. don't touch side by mailbox is |   |                                       |   |                                    |                                      |                                  |
| 18357  | 10/29/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Resurface<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Gray, Mike<br>Raytown Rd             | Raytown Rd<br>District 5         |
| Request the road get asphalted or tarred   |   |                                       |   |                                    |                                      |                                  |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address                        | Location / District                |                                   |                                 |
|--|----------------------|--|--|---|------------------------------------|-----------------------------------|---------------------------------|
| 18359  | 10/30/13<br>05/22/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Roisides, John<br>Twelve Oaks Rd  | Twelve Oaks Rd<br>District 4    |
| Ditches at culvert needs cleaning are washing gravel from driveway   |                      |  |  |   |                                    |                                   |                                 |
| 18382  | 11/07/13<br>05/20/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Fisher, Matt<br>Twelve Oaks Trace | Twelve Oaks Trace<br>District 4 |
| Culvert needs to be installed at new address. It is staked off   |                      |  |  |   |                                    |                                   |                                 |
| 18387  | 11/07/13<br>05/15/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Burrell, Kelvin<br>Mullinville Rd | Mullinville Rd<br>District 5    |
| New culvert for new address will have it staked off  |                      |  |  |   |                                    |                                   |                                 |
| 18388  | 11/07/13<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.2 <b>O-to-C</b> | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Williams, Larissa<br>Covey Run    | Covey Run<br>District 4         |
| A bluish-green pipe is sticking up above ground in front of house that is exposed above ground               |                      |  |  |   |                                    |                                   |                                 |
| 18393  | 11/08/13<br>05/28/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Upton, Roy<br>Lizzie Ln           | Lizzie Ln<br>District 4         |
| Ditching is needed on road shoulders are getting shallow   |                      |  |  |   |                                    |                                   |                                 |
| 18394  | 11/08/13<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Upton, Roy<br>Lizzie Ln           | Lizzie Ln<br>District 4         |
| Culvert on road needs replacing or repair. Water is not going thru culvert but under it;eroding on the sides |                      |  |  |   |                                    |                                   |                                 |
| 18395  | 11/12/13<br>05/07/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Jones, Anthony<br>Loring Rd       | Loring Rd<br>District 5         |
| Culvert need to be installed at new address has it staked off with orange cones                              |                      |  |  |   |                                    |                                   |                                 |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates                | Type / Priority                                    | Assignee / Department                                      | Caller / Address  | Location / District  |
|-------|----------------------|--|--|---|--|
| 18404 | 11/13/13<br>05/13/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert.  | Brown, Shirley<br>Road Maintenance<br>Pepper, Veronica<br>Catlett Road<br>Catlett Rd<br>District 3           |
| 18406 | 11/15/13<br>05/07/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting a culvert be installed. Will have it flagged. next to 201 Stump Bridge Rd                         | Brown, Shirley<br>Road Maintenance<br>Billingslea, William<br>Loring Rd<br>Stump Bridge Rd<br>District 5     |
| 18419 | 11/19/13<br>05/23/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Need culvert at 202 and 232 need culvert one is staked will like to meet someone before installing.          | Brown, Shirley<br>Road Maintenance<br>Garrett, John<br>202 Simpson Rd<br>Simpson Rd<br>District 4            |
| 18422 | 11/21/13<br>05/13/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Road Shoulder<br>Medium Priority<br>Road shoulders have a dip causing pot holes on both sides of mail box   | Brown, Shirley<br>Road Maintenance<br>Maxwell, Britt<br>Old Natchez Trace<br>Old Natchez Trace<br>District 5 |
| 18435 | 11/26/13<br>05/08/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Drainage<br>Medium Priority<br>Flooding in yard from culvert not draining stopped up  | Brown, Shirley<br>Road Maintenance<br>Pate, Carolyn<br>Lake Castle Rd<br>Lake Castle Rd<br>District 1        |
| 18439 | 12/02/13<br>05/07/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Need culvert installed. Coming from town going up 16 turn on Sharon Rd cross bridge the first house on left. | Brown, Shirley<br>Road Maintenance<br>Herbert, Jessie<br>1056 Sharon Rd<br>Sharon Rd<br>District 5           |
| 18444 | 12/03/13<br>05/07/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.1 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert.  | Brown, Shirley<br>Road Maintenance<br>Green, R.C.<br>Charles Road<br>Charles Rd<br>District 4                |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District                    |                              |
|---|---|---------------------------------------|---|------------------------------------|--|------------------------------|
| 18449   | 12/03/13 Request<br>05/09/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Pepper,<br>Way Rd                      | Way Rd<br>District 5         |
| Request gravel for r.o.w. to be able to get to property two entries to property 1st one at address 2nd one quarter mile down road. Will |   |                                       |   |                                    |  |                              |
| 18464   | 12/10/13 Request<br>05/09/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Mizer, Amy<br>Gus Green Road           | Gus Green Rd<br>District 3   |
| Requesting culvert  |   |                                       |   |                                    |  |                              |
| 18490   | 12/17/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Hardace, Pattie                        | Shrock Rd<br>District 5      |
| Culvert on road just after turning on to Shrock Rd from Rocky Hill Rd culvert is sinking really bad                                     |   |                                       |   |                                    |  |                              |
| 18498   | 12/19/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Baldwin, Johnny<br>Pat Luckett Rd      | Pat Luckett Rd<br>District 5 |
| Culvert needed old one has caved in   |   |                                       |   |                                    |  |                              |
| 18500   | 12/19/13 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Stevenson, Melvin                      | Gluckstadt Rd<br>District 3  |
| Culvert at Pratt's church need to be replaced   |   |                                       |   |                                    |  |                              |
| 18502   | 12/20/13 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | White, Eunice<br>Loring Road           | Loring Rd<br>District 5      |
| Requesting culvert to be cleaned out. She said Paul Griffin told her to call.   |   |                                       |   |                                    |  |                              |
| 18506   | 12/23/13 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Hendrick, Thomas<br>East Fulton Street | Allen Wood Dr<br>District 5  |
| Requesting Culvert; customer ask that we call when we go out to installed the culvert. 245 Allen Wood Dr. Need 12 ft culvert            |   |                                       |   |                                    |  |                              |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District                    |                                 |
|--|---|---------------------------------------|---|------------------------------------|--|---------------------------------|
| 18507  | 12/23/13 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Hendrick, Thomas<br>East Fulton Street | Whiddon Rd<br>District 5        |
| Requesting culvert, and customer ask that someone call him when they go out. 392 Whiddon RD. Need 15 ft inch culvert |   |                                       |   |                                    |  |                                 |
| 18513  | 12/26/13 Request<br>05/05/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Johnson, Evelyn<br>McElroy-Smith Rd    | Mcelroy Smith Rd<br>District 4  |
| Drive way needs gravel. She says it is a bus turnaround.   |   |                                       |   |                                    |  |                                 |
| 18514  | 12/26/13 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Bouldin, Chonette<br>McElroy Smith Rd  | Mcelroy Smith Rd<br>District 4  |
| Road needs gravel.   |   |                                       |   |                                    |  |                                 |
| 18539  | 12/27/13 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Resurface<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Benson, Jay<br>Germany Dr              | Germany Dr                      |
| Wanted to know could road be paved over  |   |                                       |   |                                    |  |                                 |
| 18563  | 12/30/13 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | James, Ricky<br>Brown Rd E             | Brown Rd E                      |
| Culvert for new address will have it staked off  |   |                                       |   |                                    |  |                                 |
| 18564  | 12/30/13 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | Bolden, Johnny Lee<br>Beal Rd          | Beal Rd<br>District 4           |
| Customer stated that the trees on to property need to be removed pushed over by county grading road.                 |   |                                       |   |                                    |  |                                 |
| 18613  | 01/09/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Ellis, Frankie<br>Davis Crossing Rd    | Davis Crossing Rd<br>District 5 |
| Request a 20ft wide culvert has it staked off on the corner of road  |   |                                       |   |                                    |  |                                 |



## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District              |                              |
|---|---|---------------------------------------|---|------------------------------------|----------------------------------|------------------------------|
| 18614   | 01/10/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Harris, Ruby<br>Loring Rd        | Loring Rd<br>District 5      |
| Culvert is exposed from under the ground  |   |                                       |   |                                    |                                  |                              |
| 18619   | 01/13/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Vaughn, Wallace<br>Parker Rd     | Parker Rd<br>District 5      |
| Culvert is bent not able to push water through causing water to stand in ditch, washing out driveway                    |   |                                       |   |                                    |                                  |                              |
| 18626   | 01/14/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Leflore, Adams<br>Bellevue Dr    | Bellevue Dr<br>District 4    |
| Culvert needed at new address has it staked off   |   |                                       |   |                                    |                                  |                              |
| 18628   | 01/14/14 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Young, Zenola                    | Kirkwood Dr<br>District 3    |
| Pot holes on road need patching   |   |                                       |   |                                    |                                  |                              |
| 18629   | 01/14/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Flood/Water Related<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Young, Zenola                    | Powell Rd<br>District 3      |
| Water on road is standing after it rains  |   |                                       |   |                                    |                                  |                              |
| 18641   | 01/16/14 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Brewer, Cynthia<br>Gunter Rd     | Gunter Rd<br>District 5      |
| Requesting for the ditches be cleaned making driveway flood when it rain  |   |                                       |   |                                    |                                  |                              |
| 18649   | 01/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Loston, Martha<br>Haley Creek Dr | Haley Creek Dr<br>District 1 |
| Culvert need to be installed on the back side of property so customers can access the property; will have it staked off |   |                                       |   |                                    |                                  |                              |

**Service Request Schedule Summary**

**Open Requests**

| Req #  | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District              |                            |
|--|---|---------------------------------------|---|------------------------------------|----------------------------------|----------------------------|
| 18667  | 01/22/14 Request<br>05/29/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Small, Sharon<br>Way Rd          | Way Rd<br>District 5       |
| Culvert is bent and holding water in ditches and flooding drive way  |   |                                       |   |                                    |                                  |                            |
| 18674  | 01/24/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Mathew,                          | Phillips Rd<br>District 4  |
| Customer states that cars are bottoming out.   |   |                                       |   |                                    |                                  |                            |
| 18691  | 01/30/14 Request<br>05/30/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | williams, Tina<br>Waldrop Rd     | Waldrop Ln<br>District 4   |
| Culvert to be installed at gste with a red ribbon  |   |                                       |   |                                    |                                  |                            |
| 18695  | 01/31/14 Request<br>05/30/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Jackson, Barbara<br>Yandell Rd   | Yandell Rd<br>District 5   |
| Gravel need on fresh newly culvert   |   |                                       |   |                                    |                                  |                            |
| 18696  | 02/03/14 Request<br>05/06/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Anderson, Calvin<br>Dry Creek Rd | Dry Creek Rd<br>District 5 |
| Culvert is stopped up causing flooding to the yard, driveway and road ( not customer's culvert but one 50 yards down on same side) |   |                                       |   |                                    |                                  |                            |
| 18698  | 02/03/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Bennett, Linda<br>Catlett Rd     | Catlett Rd<br>District 3   |
| Culvert is stopped up on nieghbor's (480 Catlett Rd) causing flooding into her yard and driveway                                   |   |                                       |   |                                    |                                  |                            |
| 18702  | 02/03/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | Brock, Regina<br>Pinetree Lane   | Pinetree Ln<br>District 3  |
| Customer that her culvert was damaged when we graded the road,   |   |                                       |   |                                    |                                  |                            |

**Service Request Schedule Summary**

**Open Requests**

| Req #   | Dates   | Type / Priority                       | Assignee / Department        | Caller / Address                   | Location / District                |                                  |
|---|---|---------------------------------------|------------------------------|------------------------------------|------------------------------------|----------------------------------|
| 18705   | 02/03/14 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Dig Out<br>Medium Priority   | Brown, Shirley<br>Road Maintenance | Evans, Terrence<br>Wrangler Way    | Wrangler Way<br>District 4       |
| Garbage truck made a deep impression near driveway  |   |                                       |                              |                                    |                                    |                                  |
| 18714   | 02/05/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Drainage<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Boolas, Mike<br>Whisper Lake Blvd  | Whisper Lake Blvd<br>District 3  |
| Water pooling in street in front of house when it rains.  |   |                                       |                              |                                    |                                    |                                  |
| 18718   | 02/06/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Gravel<br>Medium Priority    | Brown, Shirley<br>Road Maintenance | Ronnie,<br>St Catherine Rd         | St Catherine Rd<br>District 5    |
| Needs gravel on roaad badly   |   |                                       |                              |                                    |                                    |                                  |
| 18727   | 02/12/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Gravel<br>Medium Priority    | Brown, Shirley<br>Road Maintenance | Smith, Linda<br>Bankd Road         | Banks Rd<br>District 5           |
| Customer requesting gravel on culvert where bus turns around  |   |                                       |                              |                                    |                                    |                                  |
| 18729   | 02/13/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Gravel<br>Medium Priority    | Brown, Shirley<br>Road Maintenance | Harmon, Keisa<br>Pine Street       | Pine St<br>District 4            |
| Requesting gravel on culvert  |   |                                       |                              |                                    |                                    |                                  |
| 18733   | 02/13/14 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Deltore, Jim<br>Gartin Lane        | Gartin Ln<br>District 3          |
| Requesting large pothole to be repaired in front of his house.                                      |   |                                       |                              |                                    |                                    |                                  |
| 18738   | 02/13/14 Request<br>05/13/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Drainage<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Burks, Velma<br>Willimas Carson Rd | Williams Carson Rd<br>District 5 |
| Need ditches to be trenched on road entire road mainly near 141 water coming off road flooding yard |   |                                       |                              |                                    |                                    |                                  |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District             |                             |
|---|---|---------------------------------------|---|------------------------------------|---------------------------------|-----------------------------|
| 18740   | 02/14/14 Request<br>05/30/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | McGruder, Derrick<br>Sharon Rd. | Sharon Rd<br>District 5     |
| Requesting culvert.   |   |                                       |   |                                    |                                 |                             |
| 18741   | 02/14/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | King, John<br>Village Circle    | Village Cir<br>District 1   |
| Requesting pothole repair.  |   |                                       |   |                                    |                                 |                             |
| 18743   | 02/18/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Watson, Earl                    | Mansell Rd<br>District 5    |
| Pot holes on road need patching                                       |   |                                       |   |                                    |                                 |                             |
| 18749   | 02/18/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Rogers, Jimmie<br>Coker Rd      | Coker Rd<br>District 3      |
| Culvert is stopped up withn leaves and debris and is was out driveway |   |                                       |   |                                    |                                 |                             |
| 18755   | 02/18/14 Request<br>05/26/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Allen, Lorraine<br>Hwy 16 East  | Hwy 16 E<br>District 5      |
| Gravel need for bus to be able to get in and out                      |   |                                       |   |                                    |                                 |                             |
| 18758   | 02/18/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Road Shoulder<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Sund, Angie<br>Oliver Road      | Oliver Rd<br>District 1     |
| Customer states they can't get in and out.                            |   |                                       |   |                                    |                                 |                             |
| 18765   | 02/19/14 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Spears, Henry<br>Mt Leopard Rd  | Mt Leopard Rd<br>District 3 |
| Culvert needed on the Cherry Hill Dr side extended                    |   |                                       |   |                                    |                                 |                             |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department             | Caller / Address                   | Location / District                              |
|---|---|---------------------------------------|-----------------------------------|------------------------------------|--|
| 18766   | 02/19/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Morris,<br>Minninger Blvd<br>District 3          |
| Pot holes on road need patching   |   |                                       |                                   |                                    |  |
| 18774   | 02/20/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Other<br>Medium Priority          | Brown, Shirley<br>Road Maintenance | Rankin, Mark<br>Greens Crossing Rd<br>District 3 |
| Large oak tree on road is leaning really bad about 300-400 ft turning from Livingston Rd.                             |   |                                       |                                   |                                    |  |
| 18775   | 02/20/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Resurface<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Bounds, Anita<br>Eastside Dr<br>District 5       |
| Would like the entire road resurfaced because it has worn down to dirt: entire Twin Lakes community needs resurfacing |   |                                       |                                   |                                    |  |
| 18779   | 02/21/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Taylor, Amanda<br>East Sowell Rd<br>District 1   |
| Requesting that the road be repaired the pot holes are really bad: condition of road is bad.                          |   |                                       |                                   |                                    |  |
| 18782   | 02/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Culvert Repair<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Harris, Johnnie Mae<br>Hwy 43<br>District 5      |
| Culvert is stopped up water is standing causing a large pool of water to form   |   |                                       |                                   |                                    |  |
| 18794   | 02/24/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Martin, Alice<br>Stump Bridge Rd<br>District 5   |
| Water in ditch is not draining just standing  |   |                                       |                                   |                                    |  |
| 18806   | 02/25/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Ditching<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Hughes, Rashad<br>Summerlin Rd<br>District 5     |
| Ditches on road need tress and debris cleaned out causing road to flood causing pot holes and washing out of road     |   |                                       |                                   |                                    |  |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                       | Assignee / Department            | Caller / Address                   | Location / District                |                                 |
|--|---|---------------------------------------|----------------------------------|------------------------------------|------------------------------------|---------------------------------|
| 18817  | 02/26/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Ditching<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Dotson, Corrine<br>Johnson Hill Rd | Johnson Hill Rd<br>District 5   |
| Ditched need to be cleaned out making flooding happen                    |   |                                       |                                  |                                    |                                    |                                 |
| 18827  | 02/27/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Ditching<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Customer,<br>Ramage Rd             | Ramage Rd<br>District 4         |
| Ditches and culvert needs to be cleaned out                              |   |                                       |                                  |                                    |                                    |                                 |
| 18836  | 02/28/14 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Ditching<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Eubank, Sandra<br>Westminster Ct   | Westminster Ct<br>District 3    |
| Needs ditching on right of way and ditch needs to be sloped.             |   |                                       |                                  |                                    |                                    |                                 |
| 18837  | 02/28/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Gravel<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Bennett, Sarah<br>Catlett Road     | Catlett Rd<br>District 3        |
| Requesting gravel on culvert.  |   |                                       |                                  |                                    |                                    |                                 |
| 18838  | 02/28/14 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Road Shoulder<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Walker, Anita<br>Moss Rd           | Moss Rd<br>District 5           |
| When crew was out paving there is now a drop off to entrance to property |   |                                       |                                  |                                    |                                    |                                 |
| 18840  | 02/28/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority     | Brown, Shirley<br>Office Staff     | Brown, Thomas                      | Old Natchez Trace<br>District 5 |
| Reporting chunks of asphalt in road about a mile from Hwy 43             |   |                                       |                                  |                                    |                                    |                                 |
| 18850  | 03/04/14 Request<br>05/02/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Pot Holes<br>Medium Priority     | Brown, Shirley<br>Road Maintenance | Brwon, Tracey<br>Greenfield Court  | Yandell Rd<br>District 1        |
| Requesting pothole repair  |   |                                       |                                  |                                    |                                    |                                 |

**Service Request Schedule Summary**

**Open Requests**

| Req #   | Dates   | Type / Priority                        | Assignee / Department                   | Caller / Address                   | Location / District                         |                                   |
|---|---|--|---|------------------------------------|---|-----------------------------------|
| 18855   | 03/05/14 Request<br>05/02/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Douglas, Selena<br>Livingston Veron Road    | Cain Rd<br>District 5             |
| Requesting pothole repair on Cain Road  |   |  |   |                                    |   |                                   |
| 18863   | 03/06/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Vaughn, Wallace<br>Parker Rd                | Parker Rd<br>District 5           |
| Pot holes in road need patching   |   |  |   |                                    |   |                                   |
| 18864   | 03/06/14 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C  | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jennings, Lee<br>Mae Ave                    | Mae Ave<br>District 5             |
| Culvert is holding water in the driveway and culvert is bent                  |   |  |   |                                    |   |                                   |
| 18865   | 03/07/14 Request<br>05/08/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Harmon, Keisa<br>Pine Street                | Pine St<br>District 4             |
| Requesting potholes   |   |  |   |                                    |   |                                   |
| 18870   | 03/10/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C  | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Jordan Jr, Thomas C.<br>Robinson Springs Rd | Robinson Springs Rd<br>District 3 |
| Needing a culvert for new residence will have it staked off                   |   |  |   |                                    |   |                                   |
| 18900   | 03/12/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>40.8 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Harris, Walter<br>Walnut Rd                 | Walnut Rd<br>District 5           |
| Need a culvert for road where property is for water to flow more not standing |   |  |   |                                    |   |                                   |
| 18906   | 03/14/14 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>40.3 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Benson, Otherie<br>Vaughn Street            | Ellis Rd<br>District 4            |
| Requesting pothole repair on Ellis Road.                                      |   |  |   |                                    |   |                                   |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates   | Type / Priority                        | Assignee / Department   | Caller / Address                   | Location / District                       |                                   |
|-------|---|--|---|------------------------------------|---|-----------------------------------|
| 18930 | 03/18/14 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>35.0 O-to-C | Culvert Installation<br>Medium Priority<br>Requesting culvert   | Brown, Shirley<br>Road Maintenance | Bailey, Delories<br>W Cotton Blossom Lane | Cotton Blossom Ln<br>District 4   |
| 18934 | 03/19/14 Request<br>05/07/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>34.1 O-to-C | Culvert Repair<br>Medium Priority<br>Requesting that culvert be unstopped:cleaned out   | Brown, Shirley<br>Road Maintenance | Customer,                                 | Kearney Rd<br>District 4          |
| 18938 | 03/19/14 Request<br>05/05/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>34.1 O-to-C | Culvert Repair<br>Medium Priority<br>Road culvert is sinking and causing cars to scrape the bottom  | Brown, Shirley<br>Road Maintenance | Greg,                                     | Old Yazoo City Rd<br>District 4   |
| 18939 | 03/19/14 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>35.0 O-to-C | Culvert Installation<br>Medium Priority<br>Requesting a culvert for new residence will have it staked of would like to have a wider culvert 852                           | Brown, Shirley<br>Road Maintenance | Martin, Kenneth<br>Gluckstadt Rd          | Gluckstadt Rd<br>District 3       |
| 18953 | 03/20/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>32.8 O-to-C | Culvert Installation<br>Medium Priority<br>New culvert for new address, will have it staked off will call back with address   | Brown, Shirley<br>Road Maintenance | Summerlin, Allen<br>Pat Luckett Rd        | Pat Luckett Rd<br>District 5      |
| 18961 | 03/21/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>33.0 O-to-C | Drainage<br>Medium Priority<br>Stays wet in front of house in the street length of house  | Brown, Shirley<br>Road Maintenance | Wilkinson, Jenny<br>Stillhouse Creek Dr   | Stillhouse Creek Dr<br>District 3 |
| 18965 | 03/24/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>34.9 O-to-C | Road Condition<br>Medium Priority<br>Road is in terrible shape needs road pot hole filled and sides of road in curve is being damaged and eroding away by garbage trucks, | Brown, Shirley<br>Road Maintenance | Bennett, Tony                             | Brown Rd W<br>District 5          |



## Service Request Schedule Summary

### Open Requests

| Req #  | Dates  | Type / Priority   | Assignee / Department                                      | Caller / Address                        | Location / District           |
|--|--|---|--|---|-------------------------------|
| 18966  | 03/24/14 <b>Request</b><br>05/27/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>30.0 <b>O-to-C</b> | Drainage<br>Brown, Shirley<br>Road Maintenance             | Lumpkins, Pamela<br>Stump Bridge Rd     | Stump Bridge Rd<br>District 1 |
| Standing water at drive way @ culvert water not draining   |  |   |  |   |                               |
| 18971  | 03/25/14 <b>Request</b><br>05/06/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>29.3 <b>O-to-C</b> | Pot Holes<br>Brown, Shirley<br>Road Maintenance            | Jonathan,                               | Devlin Dr<br>District 3       |
| Needs patching on the culdesac where chunks of asphalt has come up   |  |   |  |   |                               |
| 18974  | 03/25/14 <b>Request</b><br>05/09/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>27.8 <b>O-to-C</b> | Culvert Repair<br>Brown, Shirley<br>Road Maintenance       | Washington, Cleavtonia<br>Sutherland Rd | Sutherland Rd<br>District 5   |
| two culverts on road are not draining and flooding   |  |   |  |   |                               |
| 18982  | 03/27/14 <b>Request</b><br>05/12/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>27.1 <b>O-to-C</b> | Drainage<br>Brown, Shirley<br>Road Maintenance             | Havard, Jessie                          | Beach Bluff Rd<br>District 5  |
| Water is standing in ditches that was cleaned out dirt got left in wrong places  |  |   |  |   |                               |
| 18987  | 03/28/14 <b>Request</b><br>05/05/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>24.9 <b>O-to-C</b> | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | Buckley, Bill<br>cook-Cobb Road         | Cook Cobb Rd<br>District 5    |
| customer states that we installed the culvert but its not big enough ask if someone will go out and check it.          |  |   |  |   |                               |
| 18995  | 03/31/14 <b>Request</b><br>05/16/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>22.1 <b>O-to-C</b> | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | Johnson, Ronald<br>Sharon Rd            | Sharon Rd<br>District 5       |
| Need a extention on culvert next to 749 Sharon Rd at the new gate where there is a sign 42 areas and a Mule Dude Ranch |  |   |  |   |                               |
| 19002  | 04/01/14 <b>Request</b><br>05/02/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>22.3 <b>O-to-C</b> | Pot Holes<br>Brown, Shirley<br>Road Maintenance            | Terrell,                                | Yandell Rd<br>District 1      |
| Pot holes forming on road near entrance to Deerfield S/D   |  |   |  |   |                               |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates  | Type / Priority   | Assignee / Department                                      | Caller / Address                     | Location / District               |
|---|--|---|--|--------------------------------------|-----------------------------------|
| 19011   | 04/01/14 <b>Request</b><br>05/01/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>0.0 <b>O-to-C</b>  | Signage Installation<br>Brown, Shirley<br>Road Maintenance | Havard, Jessie                       | Dummy Line Rd<br>District 5       |
| Requesting a Dead End sign for road   |  |   |  |                                      |                                   |
| 19017   | 04/02/14 <b>Request</b><br>05/02/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>21.1 <b>O-to-C</b> | Pot Holes<br>Brown, Shirley<br>Road Maintenance            | Jones, Albert                        | Stump Bridge Rd<br>District 5     |
| Road need to be patched from Mt Pilgrim Rd to Loring Rd                                 |  |   |  |                                      |                                   |
| 19018   | 04/02/14 <b>Request</b><br>05/21/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>19.8 <b>O-to-C</b> | Culvert Repair<br>Brown, Shirley<br>Road Maintenance       | Hale, Dan<br>Green Acres Dr          | Green Acres Dr<br>District 5      |
| Culvert needs replacing washing out of the dirt and gravel                              |  |   |  |                                      |                                   |
| 19022   | 04/03/14 <b>Request</b><br>05/02/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>20.2 <b>O-to-C</b> | Gravel<br>Brown, Shirley<br>Road Maintenance               | Davis, Arthur<br>Greens Crossing Rd  | Greens Crossing Rd<br>District 3  |
| Culvert needs gravel on it: culvert is exposed pot holes                                |  |   |  |                                      |                                   |
| 19025   | 04/03/14 <b>Request</b><br>05/27/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>19.0 <b>O-to-C</b> | Culvert Repair<br>Brown, Shirley<br>Road Maintenance       | Smith, Ruby<br>Giles Drive           | Giles Dr<br>District 3            |
| Culvert stopped up.   |  |   |  |                                      |                                   |
| 19026   | 04/03/14 <b>Request</b><br>05/16/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>19.0 <b>O-to-C</b> | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | Brown, Keith<br>Robinson Spring Road | Robinson Springs Rd<br>District 3 |
| Requesting culvert.   |  |   |  |                                      |                                   |
| 19028   | 04/04/14 <b>Request</b><br>05/05/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>19.3 <b>O-to-C</b> | Drainage<br>Brown, Shirley<br>Road Maintenance             | Tucker, Vanessa<br>King Ranch Rd     | King Ranch Rd<br>District 4       |
| Water is standing in ditch in front of house: grass needs cutting, ditch needs cleaning |  |   |  |                                      |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority   | Assignee / Department                                      | Caller / Address                  | Location / District          |
|--|---|---|--|-----------------------------------|------------------------------|
| 19031  | 04/04/14 <b>Request</b><br>05/22/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>18.0 <b>O-to-C</b> | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | Hendricks, Tommy<br>Allen Wood Dr | Allen Wood Dr<br>District 5  |
| Culvert need for new address   |   |   |  |                                   |                              |
| 19032  | 04/04/14 <b>Request</b><br>05/23/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>17.9 <b>O-to-C</b> | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | Jerome, Allen<br>Old Hwy 51       | Old Hwy 51                   |
| A larger wider culvert needs to be installed where there is an old culvert entrance to a field across from Field Rd and 1/2 mile north o |   |   |  |                                   |                              |
| 19033  | 04/04/14 <b>Request</b><br>05/05/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>17.8 <b>O-to-C</b> | Bridges<br>Brown, Shirley<br>Road Maintenance              | Holly,                            | Yandell Rd<br>District 1     |
| Asphalt around bridge is coming loose causing chunks of asphalt to be in road in front of Deerfield entrance                             |   |   |  |                                   |                              |
| 19043  | 04/07/14 <b>Request</b><br>05/07/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>16.2 <b>O-to-C</b> | Flood/Water Related<br>Brown, Shirley<br>Road Maintenance  | Bouldin, Johnnie<br>Adams Lane    | Adams Ln<br>District 5       |
| Customer states that waters flooding .   |   |   |  |                                   |                              |
| 19045  | 04/07/14 <b>Request</b><br>05/22/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>16.0 <b>O-to-C</b> | Ditching<br>Brown, Shirley<br>Road Maintenance             | Smith, Theodore<br>Kearney Road   | Kearney Rd<br>District 5     |
| Requesting ditching so water can drain freely.   |   |   |  |                                   |                              |
| 19047  | 04/07/14 <b>Request</b><br>05/21/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>14.8 <b>O-to-C</b> | Culvert Repair<br>Brown, Shirley<br>Road Maintenance       | Drew,<br>Lake Castle              | Lake Castle Rd<br>District 1 |
| Culvert stopped up.  |   |   |  |                                   |                              |
| 19051  | 04/07/14 <b>Request</b><br>05/08/14 <b>Schedule</b><br>Closed | <b>Durations</b><br>0.0 <b>S-to-C</b><br>14.8 <b>O-to-C</b> | Culvert Repair<br>Brown, Shirley<br>Road Maintenance       | Levy, Calvin<br>169 John Day Rd   | John Day Rd<br>District 5    |
| Need digging out around culvert. Culvert is bent and need cold mix for bad drop off.   |   |   |  |                                   |                              |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                        | Assignee / Department                   | Caller / Address                   | Location / District   |
|--|---|--|---|------------------------------------|---|
| 19052  | 04/07/14 Request<br>05/14/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>20.7 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | First Student,<br>Rocky Hill Rd<br>District 5                   |
| Mt. Zion and Rocky Hill Rd. washing out.                               |   |  |   |                                    |   |
| 19053  | 04/08/14 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>14.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Thompson, Denoah<br>Old Hwy 16<br>District 5                    |
| Request a culvert be installed at address                              |   |  |   |                                    |   |
| 19056  | 04/08/14 Request<br>05/08/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>19.9 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Strong, Judy<br>Strong Rd<br>District 1                         |
| Culvert on road needs to be asphalt has many holes in it               |   |  |   |                                    |   |
| 19060  | 04/08/14 Request<br>05/08/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>15.1 O-to-C | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | Ritchie, Perry<br>Ratliff Ferry Rd<br>Robinson Rd<br>District 4 |
| Tree is starting to lean on Robinson Rd                                |   |  |   |                                    |   |
| 19064  | 04/09/14 Request<br>05/09/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>14.4 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Allen, Albert<br>West Sowell Rd<br>Sowell Rd<br>District 1      |
| Pot holes in road need to be patched check entire road                 |   |  |   |                                    |   |
| 19070  | 04/09/14 Request<br>05/09/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>14.2 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Foscett, Doris<br>Robinson Rd<br>Robinson Rd<br>District 4      |
| Water is standing in the ditches at the culvert need to be cleaned out |   |  |   |                                    |   |
| 19071  | 04/09/14 Request<br>05/02/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>14.2 O-to-C | Gravel<br>Medium Priority               | Brown, Shirley<br>Road Maintenance | Foscett, Doris<br>Robinson Rd<br>Robinson Rd<br>District 4      |
| gravel needed on culvert has been washed away                          |   |  |   |                                    |   |

## Service Request Schedule Summary

### Open Requests

| Req # | Dates  | Type / Priority   | Assignee / Department   | Caller / Address                   | Location / District                   |                                 |
|-------|--|---|---|------------------------------------|---------------------------------------|---------------------------------|
| 19072 | 04/09/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>13.0 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert   | Brown, Shirley<br>Road Maintenance | Thompson, Dennie<br>Old Hwy 16        | Old Hwy 16<br>District 5        |
| 19073 | 04/09/14 <b>Request</b><br>05/16/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>13.0 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting culvert.  | Brown, Shirley<br>Road Maintenance | Cochan, Heath<br>Twelve Oaks Trace    | Twelve Oaks Trace<br>District 4 |
| 19082 | 04/10/14 <b>Request</b><br>05/08/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>13.0 <b>O-to-C</b> | Grading<br>Medium Priority<br>Needs grading and gravel  | Brown, Shirley<br>Road Maintenance | Archie, Bobby Joe<br>Bo Murphy Rd     | Bo Murphy Rd<br>District 4      |
| 19084 | 04/11/14 <b>Request</b><br>05/19/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>11.0 <b>O-to-C</b> | Culvert Installation<br>Medium Priority<br>Requesting that we come back out and check the culvert we installed the builder say its not deep enough. | Brown, Shirley<br>Road Maintenance | Jackson, Ray & Vergie<br>Goodloe Road | Goodloe Rd<br>District 5        |
| 19086 | 04/11/14 <b>Request</b><br>05/12/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.2 <b>O-to-C</b> | Pot Holes<br>Medium Priority<br>Requesting pothole repair.  | Brown, Shirley<br>Road Maintenance | Owens, Maggie<br>Adams Lane           | Adams Ln<br>District 5          |
| 19088 | 04/11/14 <b>Request</b><br>05/16/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.1 <b>O-to-C</b> | Gravel<br>Medium Priority<br>Need gravel on culverts on gravel side of grade: also road need gravel   | Brown, Shirley<br>Road Maintenance | Butler, Toby<br>Twelve Oaks Trace     | Twelve Oaks Trace<br>District 4 |
| 19092 | 04/11/14 <b>Request</b><br>05/13/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>16.8 <b>O-to-C</b> | Road Shoulder<br>Medium Priority<br>Reporting dump truck turn around and bottom out near water line   | Brown, Shirley<br>Road Maintenance | Chunn, Mary<br>Mullinville R          | Mullinville Rd<br>District 4    |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates                | Type / Priority                                    | Assignee / Department                                       | Caller / Address                        | Location / District                |                                      |                                   |
|--|----------------------|--|---|---|------------------------------------|--------------------------------------|-----------------------------------|
| 19094  | 04/11/14<br>05/14/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.1 <b>O-to-C</b> | Down Tree<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Mclaurin, Willie<br>Laura Dr         | Laura Dr<br>District 4            |
| Reporting Tree from side the road fell on house                        |                      |  |   |   |                                    |                                      |                                   |
| 19096  | 04/11/14<br>05/15/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>10.8 <b>O-to-C</b> | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Owens, Josh<br>Endris Rd             | Endris Rd<br>District 4           |
| Request a new culvert old one has collapased in need new one 25ft wide |                      |  |   |   |                                    |                                      |                                   |
| 19097  | 04/11/14<br>05/12/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.0 <b>O-to-C</b> | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Thurman, Casey<br>Arthur Ln          | Arthur Ln<br>District 3           |
| Giant pot hole that has formed at the culvert needs to be filled       |                      |  |   |   |                                    |                                      |                                   |
| 19100  | 04/14/14<br>05/16/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b>  | Flood/Water Related<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Sheriff, Deputy                      | North Livingston Rd<br>District 3 |
| Flooding in road near Cavalier   |                      |  |   |   |                                    |                                      |                                   |
| 19101  | 04/14/14<br>05/15/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b>  | Down Tree<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Sherriff, Deputy<br>Crescent Lake Dr | Crescent Lake Dr<br>District 2    |
| Tree blocking S/D near Pearl River Church Rd                           |                      |  |   |   |                                    |                                      |                                   |
| 19103  | 04/14/14<br>05/16/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b>  | Flood/Water Related<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Sheriff, Deputy                      | King Ranch Rd<br>District 4       |
| Water in road near Chin Rd and Kingston S/D                            |                      |  |   |   |                                    |                                      |                                   |
| 19104  | 04/14/14<br>05/16/14 | <b>Request</b><br><b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b>  | Flood/Water Related<br>Medium Priority  | Brown, Shirley<br>Road Maintenance | Sheriff, Deputy                      | Old Yazoo City Rd<br>District 4   |
| Flooding in front of School car stalled and at Heindl Rd is worse      |                      |  |   |   |                                    |                                      |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates  | Type / Priority  | Assignee / Department                  | Caller / Address                   | Location / District                    |                                 |
|---|--|--|--|------------------------------------|--|---------------------------------|
| 19106   | 04/14/14 <b>Request</b><br>05/19/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b> | Flood/Water Related<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Parris,<br>Ellis Rd                    | Ellis Rd<br>District 4          |
| Flooding of driveway need someone to check aout culvert   |  |  |  |                                    |  |                                 |
| 19108   | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Riddell, Tom<br>Lake Cavalier Rd       | Lake Cavalier Rd<br>District 3  |
| Ditches in the back yard needs to be cleaned because of flooding  |  |  |  |                                    |  |                                 |
| 19109   | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.3 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | McCullough, Annette<br>Stump Bridge Rd | Stump Bridge Rd<br>District 5   |
| Culvert across the street is flooding road and driveway :Water standing and not flowing through culvert |  |  |  |                                    |  |                                 |
| 19117   | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.2 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Smith, Ruby<br>Livingston Rd           | Livingston Rd<br>District 2     |
| Culvert needs to be cleaned out at LivinstonRd and Giles Dr causing flooding                            |  |  |  |                                    |  |                                 |
| 19118   | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.2 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Klauder, Tommie<br>Twelve Oaks Trace   | Twelve Oaks Trace<br>District 4 |
| Culvert is stopped up ,ditches is filled with water and also yard and driveway                          |  |  |  |                                    |  |                                 |
| 19120   | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.2 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Shepperd, Spence<br>Crawford Rd        | Crawford Rd<br>District 2       |
| Culvert is stopped up water is washing gravel off the culvert   |  |  |  |                                    |  |                                 |
| 19121   | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.1 <b>O-to-C</b> | Drainage<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Wade, Ray<br>Lottville Rd              | Lottville Rd<br>District 5      |
| Road culverts not flowing stopped up making it flood onto property 2nd culvert on road                  |  |  |  |                                    |  |                                 |

**Service Request Schedule Summary**

**Open Requests**

| <b>Req #</b>   | <b>Dates</b>   | <b>Type / Priority</b>                                      | <b>Assignee / Department</b>                               | <b>Caller / Address</b>           | <b>Location / District</b>      |
|--|--|---|--|-----------------------------------|---------------------------------|
| 19124  | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.1 <b>O-to-C</b>  | Drainage<br>Brown, Shirley<br>Road Maintenance             | Johnson, Robert<br>Renfroe Rd     | Renfroe Rd<br>District 5        |
| Culvert is stopped up needs to be unstopped ins leaving standing water in driveway       |  |   |  |                                   |                                 |
| 19126  | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>7.8 <b>O-to-C</b>  | Culvert Installation<br>Brown, Shirley<br>Road Maintenance | White, Malcolm<br>Old Hwy 51      | Old Hwy 51                      |
| Requesting culvert   |  |   |  |                                   |                                 |
| 19127  | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>13.7 <b>O-to-C</b> | Road Condition<br>Brown, Shirley<br>Road Maintenance       | Brown, Jackie<br>Arthur Lane      | Arthur Ln<br>District 3         |
| A hole is across 3/4 of the road. Needs repair.  |  |   |  |                                   |                                 |
| 19128  | 04/14/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.0 <b>O-to-C</b>  | Drainage<br>Brown, Shirley<br>Road Maintenance             | Boulden, Martha<br>Adams Ln       | Adams Ln<br>District 5          |
| Flooding on road coming onto property needs to clean ditch and culvert up above property |  |   |  |                                   |                                 |
| 19129  | 04/14/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>9.0 <b>O-to-C</b>  | Drainage<br>Brown, Shirley<br>Road Maintenance             | Porter, Greg<br>Twelve Oaks Trace | Twelve Oaks Trace<br>District 4 |
| Ditches need to be cleaned on the paved side flooding road                               |  |   |  |                                   |                                 |
| 19132  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>7.1 <b>O-to-C</b>  | Culvert Repair<br>Brown, Shirley<br>Road Maintenance       | Cowart, Ray<br>Phillips Rd        | Phillips Rd<br>District 4       |
| Culverts under road are stopped up...need cleaning out.                                  |  |   |  |                                   |                                 |
| 19135  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>8.2 <b>O-to-C</b>  | Drainage<br>Brown, Shirley<br>Road Maintenance             | Winfield, Jack<br>Putnam Rd       | Putnam Rd<br>District 5         |
| Water is sytanding in roaad and not draining in ditches                                  |  |   |  |                                   |                                 |



**Service Request Schedule Summary**

**Open Requests**

| <b>Req #</b>   | <b>Dates</b>   | <b>Type / Priority</b>                                      | <b>Assignee / Department</b>            | <b>Caller / Address</b>            | <b>Location / District</b>             |                                   |
|--|--|---|---|------------------------------------|--|-----------------------------------|
| 19136  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>8.3 <b>O-to-C</b>  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Winfield, Jack<br>Putnam Rd            | Putnam Rd<br>District 5           |
| Pot holes on road need to be filled                                      |  |   |   |                                    |  |                                   |
| 19138  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>8.2 <b>O-to-C</b>  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Burks, Velma<br>Williams Carson Rd     | Williams Carson Rd<br>District 5  |
| Several pot holes on road need to be filled                              |  |   |   |                                    |  |                                   |
| 19140  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>8.1 <b>O-to-C</b>  | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Bown, James<br>Old Stagecoach Ln       | Old Stagecoach Lane               |
| Culvert is stopped up possible bent anad washing away driveway           |  |   |   |                                    |  |                                   |
| 19141  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.8 <b>O-to-C</b> | Road Shoulder<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Patterson,<br>Ramage Rd                | Ramage Rd<br>District 4           |
| Road has washed away caving in on the side of the road closest to Hwy 43 |  |   |   |                                    |  |                                   |
| 19144  | 04/15/14 <b>Request</b><br>05/16/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>8.0 <b>O-to-C</b>  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Brown, Tommie                          | Firetower Rd<br>District 5        |
| Reporting a hole/washout in road around the curve                        |  |   |   |                                    |  |                                   |
| 19145  | 04/15/14 <b>Request</b><br>05/15/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>8.0 <b>O-to-C</b>  | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Machado, Connie<br>North Livingston Rd | North Livingston Rd<br>District 3 |
| Culvert to be cleaned; water is out going over driveway                  |  |   |   |                                    |  |                                   |
| 19149  | 04/16/14 <b>Request</b><br>05/14/14 <b>Schedule</b><br><b>Closed</b> | <b>Durations</b><br>0.0 <b>S-to-C</b><br>12.0 <b>O-to-C</b> | Signage Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Skinner, Pat<br>Bozeman-Paine Cir      | Bozeman-Paine Cir<br>District 3   |
| Street sign is down and she has it so it can be put back up              |  |   |   |                                    |  |                                   |

**Service Request Schedule Summary**

**Open Requests**

| Req #   | Dates   | Type / Priority                        | Assignee / Department                   | Caller / Address                   | Location / District                      |                                   |
|---|---|--|---|------------------------------------|--|-----------------------------------|
| 19151   | 04/16/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.0 O-to-C  | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Jefferson, Cleven<br>North Old Canton Rd | North Old Canton Rd<br>District 1 |
| Reequest two old metal culverts be replaced in his drive way. Driveway is a horse shoe shape              |   |  |   |                                    |  |                                   |
| 19158   | 04/16/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>7.1 O-to-C  | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Jones, Albert                            | Sutherland Rd<br>District 5       |
| Road is bad shape needs pot holes to be fill and smoothed out patches                                     |   |  |   |                                    |  |                                   |
| 19159   | 04/16/14 Request<br>05/30/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>5.9 O-to-C  | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Flax, Elton<br>Camden Rd                 | Camden Rd<br>District 5           |
| Culvert is too small for the water flow would like for it to be replaced with larger culvert              |   |  |   |                                    |  |                                   |
| 19161   | 04/17/14 Request<br>05/30/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.3 O-to-C  | Ditching<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Edwards, James<br>Ben Luckett Rd         | Ben Luckett Rd<br>District 5      |
| Requesting that the ditches been cleaned/opened to stop water from standing and eroding asphalt from road |   |  |   |                                    |  |                                   |
| 19168   | 04/17/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.2 O-to-C  | Other<br>Medium Priority                | Brown, Shirley<br>Road Maintenance | David,                                   | McMillon Rd<br>District 3         |
| Request can Dump trucks go around and not through McMillon Rd   |   |  |   |                                    |  |                                   |
| 19171   | 04/17/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>5.0 O-to-C  | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Sessions, Lavern<br>Pine Street          | Pine St<br>District 4             |
| Requesting Culvert  |   |  |   |                                    |  |                                   |
| 19174   | 04/17/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>10.8 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Pitts, John                              | Dewees Rd<br>District 3           |
| Pot holes on road need to be filled   |   |  |   |                                    |  |                                   |

**Service Request Schedule Summary**

**Open Requests**

| Req #  | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District                    |                                   |
|--|---|---------------------------------------|---|------------------------------------|--|-----------------------------------|
| 19175  | 04/17/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.9 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Miggins, Ruby<br>East Sowell Rd        | East Sowell Rd<br>District 1      |
| Culvert needs to be replaced and ditches needs to be cleaned because of flooding                           |   |                                       |   |                                    |  |                                   |
| 19177  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.3 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Berry, Mary<br>North Old Canton Rd     | North Old Canton Rd<br>District 1 |
| Water going across the culvert needs to be cleaned: possible gravel or dirt needed                         |   |                                       |   |                                    |  |                                   |
| 19178  | 04/21/14 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>7.0 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Spivey, Lloyd<br>Business Park Dr East | Business Park Dr<br>District 4    |
| Road has tree growing in pavement gutters, curb, culverts need cleaning and pot holes needs to be patches. |   |                                       |   |                                    |  |                                   |
| 19179  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.1 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Bradberry, Rose<br>Bradberry           | Clarkdell Rd<br>District 1        |
| Requesting culvert to be unstopped.  |   |                                       |   |                                    |  |                                   |
| 19180  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.0 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Ford, David<br>Old Hwy 51 Rd           | Old Hwy 51                        |
| Needs new culvert hole in old metal one and it has suken in and is closed up on both sides                 |   |                                       |   |                                    |  |                                   |
| 19181  | 04/21/14 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.9 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Strange, Pam<br>Chapel Hill Rd         | Chapel Hill Rd<br>District 3      |
| Water from Lake has washed dirt from under the pavement/asphalt has two reflectors showing spot            |   |                                       |   |                                    |  |                                   |
| 19182  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.2 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Jones, Jess<br>Crawford Rd             | Crawford Rd<br>District 4         |
| Culvert is stopped up with leaves and debris: even cross drains on road are stopped up                     |   |                                       |   |                                    |  |                                   |

## Service Request Schedule Summary

### Open Requests

| Req #  | Dates   | Type / Priority                       | Assignee / Department             | Caller / Address                   | Location / District                             |
|--|---|---------------------------------------|-----------------------------------|------------------------------------|---|
| 19183  | 04/21/14 Request<br>05/15/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.9 O-to-C | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Smith, Rodrick<br>Cedar Green Dr<br>District 4  |
| Pot holes on road need to be filled  |   |                                       |                                   |                                    |   |
| 19184  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.9 O-to-C | Pot Holes<br>Medium Priority      | Brown, Shirley<br>Road Maintenance | Smith, Rodrick<br>Addison Way<br>District 4     |
| Pot holes on road need to be filled  |   |                                       |                                   |                                    |   |
| 19187  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.1 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Smith, Linda<br>Banks Rd<br>District 4          |
| Ditches need cleaning on roaad so water can flow   |   |                                       |                                   |                                    |   |
| 19194  | 04/21/14 Request<br>05/21/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>6.7 O-to-C | Road Condition<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Burrell, Robert<br>Old Natchez Rd<br>District 5 |
| road breaking up in places 1 mile east of Hwy 43, needs ditching where the road is crumbling |   |                                       |                                   |                                    |   |
| 19197  | 04/22/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.2 O-to-C | Drainage<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Jones, Paul<br>Norris St<br>District 4          |
| Water holding at culverts need to replaced or cleaned out(second house at he end of street)  |   |                                       |                                   |                                    |   |
| 19199  | 04/22/14 Request<br>05/19/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Dig Out<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Morris,<br>Rankin Rd<br>District 5              |
| Digout of Rankin Rd and Hart Rd 610 limestone will be use to replace dug out space           |   |                                       |                                   |                                    |   |
| 19201  | 04/22/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.1 O-to-C | Dig Out<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Donnelly, Robert<br>Virililia Rd<br>District 4  |
| Mud/dirt left on road from crew digging out ditches  |   |                                       |                                   |                                    |   |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District                 |                             |
|---|---|---------------------------------------|---|------------------------------------|-------------------------------------|-----------------------------|
| 19202   | 04/22/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>1.0 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Brister, Joe<br>North Old Canton Rd |                             |
| Needs culvert replaced...is smashed in on one side.   |   |                                       |   |                                    |                                     |                             |
| 19207   | 04/23/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.2 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Shepherd, Walt<br>Crawford Rd       | Crawford Rd<br>District 4   |
| Culverts has been washed out need dirt/gravel and cleaning out so water can flow through                          |   |                                       |   |                                    |                                     |                             |
| 19208   | 04/23/14 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.9 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Russell, Valerie<br>McDonald Rd     | McDonald Rd<br>District 3   |
| pot hole on road need to be filled  |   |                                       |   |                                    |                                     |                             |
| 19209   | 04/23/14 Request<br>05/16/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.9 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Russell, Valerie<br>McDonald Rd     | McDonald Rd<br>District 3   |
| Road at that address is muddy with out rocks on road  |   |                                       |   |                                    |                                     |                             |
| 19211   | 04/23/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.9 O-to-C | Road Shoulder<br>Medium Priority        | Brown, Shirley<br>Road Maintenance | Mullen, Rich                        | Old Rice Rd<br>District 1   |
| Road shoulder on road near the water pump and before you get to Haley Creek has washed out badly                  |   |                                       |   |                                    |                                     |                             |
| 19213   | 04/23/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.9 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Hunt, Katherine<br>Oak Trail        | Oak Trail<br>District 1     |
| Starting around 715 Oak Trail there are really bad spots in road where several pot holes have turned to mud holes |   |                                       |   |                                    |                                     |                             |
| 19215   | 04/23/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.8 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Williams, Willie                    | Sutherland Rd<br>District 5 |
| Pot holes on road are bad need fixing   |   |                                       |   |                                    |                                     |                             |

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District                    |                                  |
|---|---|---------------------------------------|---|------------------------------------|--|----------------------------------|
| 19216   | 04/23/14 Request<br>05/20/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.8 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Johnson, Stephine<br>Grown Williams Rd | Grown Williams Rd<br>District 5  |
| Road conditions are bad one stop has pot has then another spot is nothing but mud no pavement at all only one car can pass at that sp |   |                                       |   |                                    |  |                                  |
| 19217   | 04/23/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.8 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Burks, Velma<br>Williams Carson Rd     | Williams Carson Rd<br>District 5 |
| Pot holes on rad are really bad need to be filled   |   |                                       |   |                                    |  |                                  |
| 19218   | 04/23/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.1 O-to-C | Culvert Repair<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Waters, Shirley<br>Yandell Rd          | Yandell Rd<br>District 1         |
| Hole is in culvert need to be repaired  |   |                                       |   |                                    |  |                                  |
| 19220   | 04/24/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>3.4 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | White, Malcolm<br>Old Hwy 51           | Old Hwy 51                       |
| Need new culvert to replace old one has hole in it: Standing water around culvert   |   |                                       |   |                                    |  |                                  |
| 19221   | 04/24/14 Request<br>05/22/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>4.0 O-to-C | Signage Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Road, Crew                             | Abernathy Rd<br>District 4       |
| Abernathy Rd, Shady Grove Ln, Childress Ln, and Gus Green need road signs.  |   |                                       |   |                                    |  |                                  |
| 19222   | 04/24/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>3.3 O-to-C | Drainage<br>Medium Priority             | Brown, Shirley<br>Road Maintenance | Johnson, Mattie<br>Sharon Rd           | Sharon Rd<br>District 5          |
| Culvert is stopped up with debris and not draining and holding water in drive way   |   |                                       |   |                                    |  |                                  |
| 19223   | 04/24/14 Request<br>05/08/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>3.8 O-to-C | Stop Sign<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Kindle,                                | Hampton Hills Blvd<br>District 4 |
| Request a stop sign for intersection of Hampton Hills Blvd and Windard Way  |   |                                       |   |                                    |  |                                  |

# Madison County Road Department

Reporting Dates 05/01/14 through 05/30/14

## Service Request Schedule Summary

### Open Requests

| Req #   | Dates   | Type / Priority                       | Assignee / Department                   | Caller / Address                   | Location / District           |                              |
|---|---|---------------------------------------|---|------------------------------------|-------------------------------|------------------------------|
| 19227   | 04/25/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.9 O-to-C | Pot Holes<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Springer, Gladys<br>Putnam Rd | Putnam Rd<br>District 5      |
| potholes in road made by log trucks   |   |                                       |   |                                    |                               |                              |
| 19229   | 04/25/14 Request<br>05/23/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.8 O-to-C | Sink Hole<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Rhinewalt, Hilda<br>Mason Way | Mason Way<br>District 3      |
| sinkholes in yard   |   |                                       |   |                                    |                               |                              |
| 19230   | 04/25/14 Request<br>05/29/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.8 O-to-C | Sink Hole<br>Medium Priority            | Brown, Shirley<br>Road Maintenance | Dear, Mrs<br>Cottonwood Court | Cotton Wood Ct<br>District 3 |
| drainage issue behind house.  |   |                                       |   |                                    |                               |                              |
| 19231   | 04/25/14 Request<br>05/27/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>2.7 O-to-C | Road Condition<br>Medium Priority       | Brown, Shirley<br>Road Maintenance | Nutt, David<br>Chapel Hill Rd | Chapel Hill Rd<br>District 3 |
| road collapsing where culvert is under road. Thinks the culvert is damaged. |   |                                       |   |                                    |                               |                              |
| 19237   | 04/28/14 Request<br>05/28/14 Schedule<br>Closed | Durations<br>0.0 S-to-C<br>0.0 O-to-C | Culvert Installation<br>Medium Priority | Brown, Shirley<br>Road Maintenance | Customer,<br>Cook Cobb Rd     | Cook Cobb Rd<br>District 5   |
| Need a larger culvert   |   |                                       |   |                                    |                               |                              |

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Open Requests: 320      0.00 S-to-C Average Duration  
4.45 O-to-C Average Duration

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Total Requests: 320      0.00 S-to-C Average Duration  
4.45 O-to-C Average Duration